

Dear Customer,

Thank you for your interest in our products and the trust you have placed in our company.  
At the beginning of our cooperation, we would like to point out the following:

1. The client is responsible for ensuring that the specifications or tender documents for a special design have been checked for accuracy by all relevant offices or departments of the client. If changes are necessary at a later point in time of the order or order confirmation and additional costs are incurred as a result, the contractor GÜNZBURGER STEIGTECHNIK cannot be held liable for these costs.
2. If the construction you have requested is to be operated by a certain number of people or with limited manual strength, the client must inform GÜNZBURGER STEIGTECHNIK of this in writing during the quotation phase. Otherwise, GÜNZBURGER STEIGTECHNIK assumes that such premises are not required by the client.
3. The exact assembly location is determined by the client. The connection of the construction to the hall floor or the buildings is only carried out on site after approval by an authorised person of the client. If changes have to be made after approval by the client, the client shall bear the costs.
4. The client must check the local conditions (e.g. statics, unevenness of the floor, visibility area) so that there is no interference with the activity during assembly by the contractor. The client is responsible for ensuring that the contractor has free access to the installation site. In addition, the Client shall provide the Contractor with the necessary, suitable, dry storage and workplaces at the place of use, including connections, heating and lighting, as well as slinging equipment and lifting gear with sufficient load-bearing capacity. free of charge.
5. In all other respects, the customer must take the measures to protect the property of GÜNZBURGER STEIGTECHNIK and the assembly personnel on the construction site that he would take to protect his own property.
6. The client is responsible for unloading the special construction and must confirm that the goods have been received in perfect condition. If intermediate storage should be necessary, the client shall be liable for any damage that may occur. Other arrangements must be agreed in writing.
7. In the case of special constructions, the contractor may insist on a factory acceptance. The factory acceptance shall take place at the registered office of GÜNZBURGER STEIGTECHNIK. The costs incurred by the client with regard to the factory acceptance shall be borne by the client. Additional design and technical expenses due to non-participation in a factory acceptance test shall be borne by the customer.
8. In the case of installation and assembly, the client shall assume all earthwork, construction work and other ancillary work outside the industry, including the skilled and unskilled labour, building materials and tools required for this, at his own expense and provide them in good time.
9. If the installation, assembly or commissioning is delayed due to circumstances for which GÜNZBURGER STEIGTECHNIK is not responsible, the customer has to bear the costs for waiting time and additionally required travels of GÜNZBURGER STEIGTECHNIK or the assembly personnel to a reasonable extent.
10. During the formal final acceptance, an acceptance protocol is drawn up and signed by both parties (client and contractor). Defects that still need to be remedied are noted on the acceptance report during acceptance. The acceptance protocol is binding. Acceptance takes place at the end of the installation.

By sending an order, we assume that you agree to these points. Otherwise, written notification must be given.

We look forward to a good cooperation with you.

Your GÜNZBURGER STEIGTECHNIK team